

Frequently Asked Questions

Q. What are the benefits of adding Masterpiece Leaded Windows to our Builder Options Program?

A. Masterpiece Leaded Windows gives the homeowner choice between privacy and view for any window location in the home. Our Waterglass®, Glue Chip, Chord Glass and Vine Glass all have privacy properties that are excellent for areas such as bathrooms, sidelights, and other areas where privacy is preferred. In areas where the view is desirable, clear glass can be used. Masterpiece Leaded Windows increase the home value beyond the cost of the windows.

Q. Where are the windows manufactured?

A. Poway, California. Masterpiece Leaded Windows, Corp. has been manufacturing genuine leaded glass windows in San Diego County for over 20 years.

Q. Does the price of the window include installation?

A. Yes, pricing includes measuring, manufacturing, and installation.

Q. Do the windows come with a warranty?

A. Yes, we offer a 15-year warranty on our triple-pane leaded glass windows. There is a 10-year warranty on our single pane leaded glass windows.

Q. Do the windows come in their own frame?

A. No, we retrofit the IG Unit into the existing frame, without causing any damage to paint or stucco. The installation process involves replacing the existing glass unit, usually dual-pane, with our single or triple-pane leaded glass window.

Q. Is there any damage to the interior paint or exterior stucco?

A. No, as we only replace the glass unit, there is no damage to paint or stucco. The addition of Masterpiece Leaded Windows is a quite simple window replacement.

Q. Will changing out an existing dual-pane window for a Masterpiece Leaded Window negatively affect the energy efficiency of the home?

A. No. The difference between the U-Value rating of a Low-E dual pane window and a Masterpiece single pane window is only .20 (2 tenths of one percent). Our triple pane leaded glass window is far more energy efficient than a dual pane window.

Q. How is the Low-E applied to the window?

A. Low-emittance (Low-E) coatings are microscopically thin, virtually invisible, metal or metallic oxide layers deposited on a window-glazing surface primarily to reduce the U-factor by suppressing radiative heat flow. Coating a glass surface with a low-emittance material and facing that coating into the gap between the glass layers blocks a significant amount of radiant heat transfer, thus lowering the total heat flow through the window. Low-E coatings are transparent to visible light.

Q. Does the price change with different glass types?

A. No. All six types of glass are the same price and include: Clear Glass, Waterglass®, Smoked Waterglass®, Chord Glass, Glue Chip Glass, and Vine Glass.

Q. Are the windows limited to fixed window locations?

A. No. Masterpiece Leaded Windows are available for every window location. Masterpiece Leaded Windows are excellent for sliding windows, single hung windows, cabinet doors, and tempered windows when required by code.

Q. How long does it take to get the windows installed?

A. Masterpiece Leaded Windows are installed 3-4 weeks from the date of order.

Q. Are these real leaded glass windows?

A. Yes, Masterpiece makes the finest precision leaded glass windows on the market today, using superior quality materials. A 5/32" precision lead is used as opposed to the industry standard 1/4" lead. This thinner lead gives a much more elegant look to the window, without sacrificing structural integrity.

Q. What's the difference between the silver lead lines (also known as coming) and the black lead lines (coming)?

A. Our single pane windows and cabinets are cemented in the traditional fashion of stained glass with a black putty/cement to seal the window from leakage. This is why the silver lead has a black polish. Since our triple-pane windows are sealed between two flat sheets of glass, there is no need for the cement/polish process, as the triple-pane window will not leak. This is why the triple-pane windows have silver lead lines.

Q. Can you match the color of the cabinets with the windows?

A. Yes. For an additional 10% charge, we can apply the black polish to the lead on the triple-pane windows so that the windows and cabinets will match. Please advise us in when ordering if you need this service.

Q. Will these windows reduce the sun's ultra-violet rays?

A. Yes. Ultra-violet rays can fade your carpet and furniture. We recommend buying our triple-paned windows with Low-E to resolve this problem. Our leaded glass will diffuse the sunlight considerably. Smoked glass can also provide ultra-violet protection.

Q. Is the lead harmful?

A. No, unless a large quantity of lead is ingested, there is no harm.

Q. Is Low-E glass available for energy efficiency?

A. Absolutely. Low-E glass can be included in any of our triple-glazed windows.

Q. How is the price determined?

A. All of our window prices are calculated by window size and design.

Q. Are some designs limited by size?

A. Yes, naturally. Some styles will not fit into small windows. We offer 4-6 different designs for any window location in most cases.